

Predicted weather this Autumn and Winter

The Met Office currently predicts that the UK weather is likely to be affected by El Niño, with the growing chance that Autumn and early Winter may well be wet and stormy. The Parish Council has its fingers firmly crossed that is not the case and none of the following will be needed, but just in case, these details might be helpful to have to hand:

Flooding

To report high or over flowing rivers contact the Environment Agency on 0800 807 7060. Flooded roads should be reported to the County Council or the Highways Agency if it's a major road. [Report a flood in Suffolk - Suffolk County Council](#). Flooding from sewers should be reported to Anglian Water via its 24-hour helpline; 03457 145 145, or you can [report an issue online](#).

If your property has been affected by flood water, you can contact East Suffolk Services 0333 016 2000 during normal office hours to request their assistance to remove damaged items, to clean, and to sweep away sewage and detritus. Please remember to check with your insurance provider BEFORE disposing of items.

If you are faced with an emergency situation outside of working hours, including the weekend, which requires an immediate East Suffolk Council response, please call the out of hours number: 01284 776100 (this changed on 31 July 2026 from 0800 440 2526 so please note the change). Please do not call this number during normal working hours as it is diverted to other services, and ONLY call in the case of an emergency.

If your home is inhabitable due to flooding, contact the Housing Team at East Suffolk Council on 0333 016 2000 (available out of hours too).

Roads

You can find out more information about road closures by visiting <https://one.network/>

You can also get the latest information by following Suffolk Highways on X (formally Twitter) @Suff_Highways

Fallen or overhanging trees

Report a fallen or overhanging tree or hedge quickly and easily online via the reporting tool on the SCC website (Highways). [Report a tree or hedge affecting the highway - Suffolk County Council](#). However, **if it poses an immediate risk to public safety**- call 0345 606 6171.

School closures

Decisions about whether schools close are made by the schools themselves. Please check with your school directly, they should be able to give you more information.

You can also check school closures on [suffolk.gov.uk](https://www.suffolk.gov.uk).

Power cuts

Please call UK Power Networks on [0800 31 63 105](tel:08003163105) or [105](tel:105) if you're in danger, notice any damage to UKPN equipment, or are unable to use the UKPN online services at www.ukpowernetworks.co.uk/power-cut.

Be Prepared

The Community Emergency Plan is available on the Parish Council's website.

[Emergency Planning » The parishes of Benhall & Sternfield](#)

Find out more information on how you can plan ahead to deal with emergency situations from the Suffolk Resilience Forum. [Get Prepared - Suffolk Resilience Forum](#)

Six things you can do to prepare for an emergency
(<https://suffolkprepared.co.uk/get-prepared/prepare-yourself/>)

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